



## AGM & Bright Ideas Day 22 November 2010 Summary of Feedback

We value your feedback, and would appreciate it if you could take a few minutes to complete this form to assist us in planning future events and activities of the group

**Please share with us why you decided to join us at the AGM & Bright Ideas Day.**

- a) **Specific talk that caught your eye** ✓✓
- b) **Practical nature of the day** ✓✓✓✓✓✓✓✓
- c) **Other (please specify)** ✓✓✓✓

- **Past experience – always useful!**
- **Update on new developments with the product**
- **Always come up with new ideas**
- **Chance to pick up tips, meet other users**
- **I learn new things from other users**

**Feedback on speakers:** (please circle) ☹️ 1 2 3 4 5 6 7 8 9 10 😊

**Scores:** 9 – 9 – 10 – 8 – 8 – 9 – 10 – 8 - 9  
**If not 10, please tell us what could be improved:**

- **Phil & Graham in person**
- **Sometimes a little difficult to hear**

**Feedback on the venue:** ☹️ 1 2 3 4 5 6 7 8 9 10 😊

**Scores:** 8 – 9 – 10 – 10 – 8 - 10 – 10 – 10 - 10  
**If not 10, please tell us what could be improved:**

- **Screen not easy to see**
- **The detail on the screen was difficult to see. Would it be possible to use a projector to get a larger image?**
- **Bigger screen so could read it**

**Feedback on catering:** ☹️ 1 2 3 4 5 6 7 8 9 10 😊

**Scores:** 10 – 10 – 10 – 10 – 10 – 10 – 10 – 9 - 10  
**If not 10, please tell us what could be improved:**

**Feedback on the programme:** ☹️ 1 2 3 4 5 6 7 8 9 10 😊

**Scores: 10 – 6 – 8 – 10 – 9 – 10 – 9 - 8**

***If not 10, please tell us what could be improved:***

- **Personal visits by Graham and Phil**

***What you would like to see the group doing for you in general and in the coming year?***

- **Workshop & webinar as discussed at meeting**
- **Continue to produce a newsletter, and maintain the website**
- **Maybe more tips for each other on the webpage?**
- **Visits to other organisations would be interesting**
- **Keep reminding us about how to access the website**
- **Liked Graham's idea of some kind of practical hands-on day**
- **Arranging visits to other libraries or companies using Inmagic**
- **Demonstrations of products eg Presto; visits to libraries**

***Any other comments:***

- **Overall a very enjoyable & useful day. Thank you very much!**
- **Tips I pick up from other users and Sue Jaiteh are extremely useful**
- **Changing the name AGM & Bright Ideas Day to Inmagic Users' Exchange of Ideas Meeting would help companies release their staff to attend the meetings**
- **Good to hear from Graham and Phil at the meeting – adds to variety**

***Thank you! Please hand in your form when you leave***