

Contents

LETTER FROM THE CHAIR – ISLA IRVINE	1
NOTES FROM A ROVING LIBRARIAN – KAREN SKIFFINGTON...	2
UKIUG BRIGHT IDEAS DAY & AGM - 28TH JANUARY 2010	3
IN PARTNERSHIP WITH A MEDICAL LIBRARY IN UGANDA ..	4
COMING SHORTLY ON THE UKIUG WEBSITE	5
MEET THE COMMITTEE: EMILY HEATH: WEB EDITOR	5
UKIUG COMMITTEE 2009	6
NEW COMMITTEE MEMBERS URGENTLY NEEDED NOW!....	6

LETTER FROM THE CHAIR – Isla Irvine



I am sad to say that this is my last message to the UKIUG, as I am standing down as Deputy Chair and Events Co-ordinator. I have recently taken a new position with Canon Europe in Uxbridge near Heathrow and as they do not use InMagic software unfortunately I can't be released to help out on the committee. This coupled with a rather lengthy commute to and from work means that I don't have any spare time to offer to the committee. Therefore, I will be stepping down from my role as of now. I have really enjoyed all my years on the committee and the events, particularly the Bright Ideas Day, have always been fun, always been interesting and I've always learnt something new, which is great! I have met so many lovely people both on the committee and also members of the group. My role has seen me organising speakers, booking catering, venue coordination, delegate liaison and lots of other things. If anyone is considering joining the committee I would strongly urge them to go for it, as you really learn a variety of skills that compliment your professional careers and also enhance your professional development.

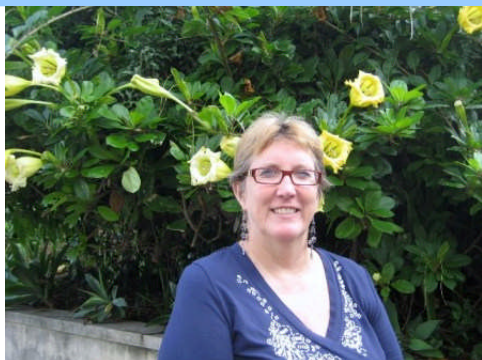
I wish the committee and the members well and the best of luck for the future. I hope to stay in touch with various people so will keep updated on what the group is getting up to.

Thanks again to all for making my time with the UKIUG so enjoyable....so this is me, signing off, over and out.....!

Isla

See page 6 and nomination form for details of who to contact if you are interested in joining the committee or would like to propose someone you know.

NOTES FROM A ROVING LIBRARIAN – Karen Skiffington



Karen outside her new office



Sunset along the South Shore

UKIUG chair Karen moved back to Bermuda in the summer and has sent this update on her new life. When it's raining outside it's hard not to feel extremely envious!

19 August:

Arrived back in Bermuda at 6:30 pm and stepped off the plane into the sultriest stickiest air imaginable. After an interminable time with Customs who looked into all our 6 suitcases, and practically the lengthiest taxi ride possible on the Island, we arrived to our house which was thankfully prepared for our arrival with the air conditioners on high! Our neighbours kindly invited us over for a few glasses of wine al fresco under the Poinciana tree. That's one way to conquer jet lag.

21 August:

Hurricane Bill blows by in the evening and while I'm trying to shop for necessities to get our house in some kind of order: beds, towels, sheets, pots & pans, utensils, and will somebody please find me some wine glasses? Everyone else is looking for torches, batteries, candles, duct tape, bottled water and canned food. I've no idea why, the storm is supposed to be no closer than 200 miles away and is not expected to cause any substantial damage. I buy some candles at least. I don't have to worry about such trivial things as food as I still have no gas for the stove, no microwave and only can find a couple of battered old saucepans in the storage. Still no wine glasses.

22 August:

Everything in Hamilton is closed due to the no-show Hurricane. As predicted, minimal damage, no loss of electricity and it's a good thing I didn't need the candles as I can't find the matches I bought anyway. Rotten shopping day with all the stores shut.

And so it goes. By the 1st of September, I had managed to unearth a few more bits and pieces from storage, acclimatise slightly, get some beds so I can get off the inflatable mattress on the floor, get telephone service, have gas for the stove delivered, replace the washing machine, and organise some financing for a car. On the 1st I started my new job as Head of Knowledge Services for Cox Hallett Wilkinson, a medium sized law firm. Lots of challenges ahead!

It's now the beginning of November. I've had two months in my new job and prioritised some major projects that must be done yesterday. Total weeding of the collection with some new purchases necessary. There has been so much stuff kept "just in case". The first week I sent 27 boxes of superseded volumes of big encyclopaedia sets to the dump, followed by several more loads. There's now space to breathe again and I'm looking to implement a proper library catalogue and an intranet for the firm.

At home, I still haven't found those wine glasses from our boxes in storage, but have purchased a few so we can get by. Now that our furniture and other belongings have arrived from England (last night!) I can focus on getting more out of storage and put away. The weather is cooling off nicely – highs of 24° and lows of 20° – and the sea is pleasantly refreshing after a hard week at work.


If you would like to get in touch, please contact me at skiffy@bdalawreports.net

UKIUG BRIGHT IDEAS DAY & AGM - Thursday 28th January 2010

Our UKIUG BRIGHT IDEAS DAY & AGM 2010 is being held a bit later than usual, and at an excellent new venue. Join us for what we know will be an interesting, informative and enjoyable day.



UNICEF UK
30a Great Sutton Street,
London
EC1V 0DU

- 10.00 - 10.10 **Welcome**
- 10.10 - 10.30 **UK Inmagic User Group AGM**
- 10.30 - 10.50 **Using CS Textworks for Market and Competitor Intelligence**
Angela Cleaver, Head of Knowhow, Maitland
- 10.50 - 11.10 **Flying FLAG and keeping FIT – developing national web resources for law with DB/Text web publisher at the Institute of Advanced Legal Studies**
Steven Whittle, Information Systems Manager, IALS
- 11.10 - 11.30 **Tea/Coffee Break**
- 11.30 - 12.30 **Update from Inmagic**
Phil Green, CTO, Inmagic Inc.
- 
- 12.30 - 13.30 **Buffet lunch**
- 13.30 - 13.50 **Linking Textbases**
Sue Jaiteh, Soutron
- 13.50 - 15.15 **Members' choice of topic** (see booking form for details)
Soutron
- 15.15 - 15.30 **Q & A**
Question time – a chance to pick the brains of other InMagic users and Soutron
- 15.30 - 16.00 **Tea/Coffee Break and close of day**

IN PARTNERSHIP WITH A MEDICAL LIBRARY IN UGANDA – Potenza Atiogbe

UKIUG secretary Potenza Atiogbe reports on the benefits of an international link partnership between the Albert Cook Medical Library, Uganda and Kent, Surrey & Sussex Library and Information Service

Surrey and Sussex Healthcare NHS Trust Library and Information Service which consists of two libraries (Crawley and East Surrey - Redhill), is part of the Kent Surrey and Sussex Healthcare Libraries group. I have been working there for just over four years and have had the pleasure and opportunity to work and lead a partnership between a UK and an African library.

The partnership is specifically between the Albert Cook Medical School Library, Makerere University, Kampala, Uganda and Kent Surrey and Sussex Healthcare Libraries (formally South Thames Library and Information Service). It has existed informally since about 1994. This was made formal in September 2000, under the guidance of the registered charity Partners in Health Information (PHI). The aim of the partnership *'is to encourage the free flow of health related knowledge between nations'*.



**Potenza Atiogbe and Robert Shimield
with staff of Albert Cook Medical Library**

For further details see:

<http://web1/lis/documents/UgandaPartnershipLeaflet2009.pdf>

During the span of this partnership a number of visits have been made to UK and to Uganda. I have been specifically involved with the visit that took place in January 2005 to set up the website for the Albert Cook and more recently in March 2009 to update the site. The main aim of the latter visit was to change the site from a static Hyper Text Mark Up Language (HTML) to a dynamic website with the potential for added functionality. The improved website would also facilitate library staff updating the library website themselves.



**Potenza Atiogbe and Robert Shimield with
staff at Albert Cook Medical Library**

I travelled with Robert Shimield (Web Developer) from Frimley Park Hospital NHS Foundation Trust; he accompanied me on the January 2005 trip too. The Web 2.0 tool Word Press was chosen because it is very simple to use, has a very robust support community and is open source. The trip was very successful, it involved teaching library staff how to use Word Press, transferring the information from the old site to the new site and supporting staff with other projects.

Unfortunately the website was recently hacked into so has had to be rebuilt in the UK. It has been rebuilt using a new updated more secure version of Word Press, so this should not occur again. The website address is as follows: <http://mulib.mak.ac.ug/acooklib/>.

I found the trip very rewarding because I was able to utilise latent skills that I don't use on a daily basis. It also enabled me to empathise with some of the issues faced by Ugandan librarians such as lack of resources and unpredictability of electricity (we had a few power cuts when we were there). The goals of the Albert Cook Library Librarians are very similar to the Kent Surrey and Sussex Librarians. The partnership facilitates both UK and Ugandan librarians achieve these goals and share working practices.

COMING SHORTLY ON THE UKIUG WEBSITE

The 2009 UKIUG membership directory...

MEET THE COMMITTEE: Emily Heath: Web editor

Meet the newest member of the UKIUG Committee, Emily Heath who has been an Information Officer at the [Energy Institute](#) since July 2008.



Prior to this, she gained a BA (Hons) in English Literature and Art History in 2003 from the University of East Anglia, and went on to study a MA in Librarianship at the University of Sheffield, graduating in 2006. In between studies, Emily gained library experience as an Information Assistant at the University of Gloucestershire and a Library Assistant at the University of Sheffield. After graduating, she worked as an Administrative Assistant in the library of the Chartered Insurance Institute.

In her role as LIS Officer, Emily manages the energy (ENSTATS) and petroleum (PETSTATS) statistics service which provides energy production figures, retail petrol prices, North Sea and OPEC crude prices, and much more. As part of the Communications Directorate, Emily has also been involved in developing and managing content for the new forthcoming website. DB Textworks has been extremely useful for creating various online searchable databases - e.g. EI Consultant members, Energy company addresses - which are well used by members. Working on the EI website has been useful experience for her role as Website Editor for the [UKIUG website](#)

Additionally, Emily is Secretary of the [Information For Energy Group \(IFEG\)](#). This group is formed of librarians, information officers, researchers, consultants, IT experts and many other professionals supporting the energy industry. The group meets on a regular basis for a programme of events and seminars, which this year included trips to a power station, the City Business Library, an advanced internet searching workshop and an energy statistics seminar. An online DB Textworks database listing members contact details is available to IFEG members.

Emily also responds to day to day enquiries and research requests from members and customers. The library's range of DB Textworks databases are invaluable for holding information which can be easily retrieved when a member is on the phone with yet another tricky question.

UKIUG COMMITTEE 2009

Chair:	Vacant	
Secretary:	Potenza Atiogbe	potenza.atiogbe@sash.nhs.uk
Treasurer & Membership Secretary:	Angela Cleaver	angela.cleaver@maitlandgroup.com
Event Organiser:	Vacant	
Web editor:	Emily Heath	EHeath@energyinst.org.uk

The committee, on behalf of the UKIUG, would like to send their thanks and best wishes for the future to former chair, Karen Skiffington, and Event Organiser, Isla Irvine. Karen has moved to a new role in Bermuda (see Notes from a Roving Librarian above) and Isla has taken up a new position and has therefore had to step down (see Letter from the Chair).

NEW COMMITTEE MEMBERS URGENTLY NEEDED NOW!

Help! At the moment we have two vacancies on the UKIUG Committee and urgently need extra pairs of hands to assist with the organisation of the Bright Ideas Day and AGM. If you have ever done anything similar or would just like to get involved please contact a committee member now.

At the AGM Potenza will be leaving the committee as well so we will need yet another new committee member. It does not involve a huge amount of work and most committee meetings are held by phone. It's an **excellent** and **enjoyable** way of making new contacts and developing new skills, and will also look good on your **CV**!

The future of the User Group therefore depends on **THREE** new committee members being found – we will be unable to continue without this. Please volunteer yourself or persuade others to volunteer themselves! Contact a committee member now to find out more! The UKIUG needs you!

Please fill in the attached nomination form and return to Potenza.

UKIUG is an independent body of users of Inmagic products, and liaises with Inmagic Inc. in the USA as well as the suppliers of Inmagic products in the UK, Soutron, and members of the group.

<http://www.ukiug.com>